Rev Up to Recert: Bonus (June 6, 2025 through August 7, 2025)

FAQs:

Question: What is the Rev Up to Recert: Bonus program?

Answer: We have two free learning path options with carefully curated content to help you refresh or increase your understanding of key topics. Together, these paths provide an opportunity to fully recertify at the associate or specialist levels, making it easier than ever to stay certified.

The first learning path, "Managing Cisco Network Operating Systems | CNIOS," explores the fundamental concepts of Cisco networking operating systems, including IOS XE, NX-OS, and IOS XR. The second learning path, "Automate AI Solutions on Cisco Infrastructure | DCAIAA," teaches you to automate, deploy, and manage AI/ML-ready Cisco data center networks, storage, and compute using tools like Ansible and Terraform.

This program will begin on June 6, 2025, and the last day to complete it will be August 7, 2025 at 11:59pm Pacific Time. Please note that it is offered at no cost only within this specified period.

Completing both of these challenges can award you a total of 45 Continuing Education (CE) credits.

Question: How many Continuing Education (CE) credits can I earn for Rev Up to Recert: Bonus?

Answer: The "Managing Cisco Network Operating Systems | CNIOS" learning path offers 37 CE credits and the "Automate AI Solutions on Cisco Infrastructure | DCAIAA" learning path offers 8 CE credits.

Completing both of these challenges can award you a total of 45 Continuing Education (CE) credits.

Questions: What are the qualifications to participate in Rev Up to Recert: Bonus?

Answer: You must hold an active Cisco certification to be eligible to earn the associated CE Credits, however the learning path will be open and available to all.

Question: When does the Rev Up to Recert: Bonus program start and when does it end?

Answer: The program will begin on June 6, 2025 and the last day to complete it will be August 7, 2025, at 11:59pm Pacific Time. Please note that it is offered at no cost only within this specified period.

Question: What account do I use to complete the Rev Up to Recert: Bonus program?

Answer: Ensure that you've logged in to Cisco U. using the Cisco.com account ID (CCO) associated with your active certification record in the Certification Tracking System.

Question: How do I complete the Rev Up to Recert: Bonus program?

Answer: You must review all materials and receive a status of "100% Complete" within the specified date. Completion means reviewing all assigned course modules and achieving a score of 80% or higher on each of the required post-assessments within the learning path. Simply passing the post-assessments is not enough—both full content completion and qualifying assessment scores are required to meet the program's standards.

Once these requirements are met, CE credits are automatically applied to your certification record in the Certification Tracking System (CSCO) within 24 hours, as long as your Cisco.com account (CCO ID) is properly linked. If credits do not appear after this time, you may submit a manual claim through the CE portal. The program is free during the specified dates and is open to all learners, but only those with active Cisco certifications are eligible to receive CE credits.

The "Managing Cisco Network Operating Systems | CNIOS" Learning Path contains seven (7) post-assessments and the "Automate AI Solutions on Cisco Infrastructure | DCAIAA" Learning Path contains one (1) post-assessment.

Question: Is there a quiz/test at the end of the Rev Up to Recert: Bonus Learning Path?

Answer: The "Managing Cisco Network Operating Systems | CNIOS" Learning Path contains seven (7) post-assessments and the "Automate AI Solutions on Cisco Infrastructure | DCAIAA" Learning Path contains one (1) post-assessment. You must score 80% or higher on each of the required post-assessments within the learning path.

Question: I completed one or more of the items under the Rev Up to Recert: Bonus program, but my progress is not updating. What can I do?

Answer: If you are experiencing an issue that is specific to the "Managing Cisco Network Operating Systems | CNIOS" Learning Path and/or the "Automate AI Solutions on Cisco Infrastructure | DCAIAA" Learning Path within Cisco U. (e.g. progress update issues, content issues, etc.), you can open a support request with the Cisco U. Support team for assistance.

Question: I completed the Rev Up to Recert: Bonus program. When will I receive the "Claim Instructions" email for the CE credits?

Answer: Cisco Continuing Education (CE) program features automation, so candidates will no longer be required to submit a claim for most CE activities, including the Rev Up to Recert activities hosted on Cisco U.

After completing the entire "Managing Cisco Network Operating Systems | CNIOS" Learning Path and/or "Automate AI Solutions on Cisco Infrastructure | DCAIAA" Learning Path curriculum on Cisco U., the earned CE credits will automatically be applied towards the candidate's active certification record in the Certification Tracking System (CSCO) within 24 hours after completion.

In order to receive your CE credits, make sure your Cisco.com account ID (CCO) is mapped to your active certification record in the Certification Tracking System and that you have logged in to the CE portal and accepted the user agreement.

To verify if the credits have been awarded after the 24 hour period, you can log in to the CE portal and track your recertification progress through the Certification Tracking System, or CCIE portal.

For general information about the new CE credit automation process, please check out the Continuing Education Credits Automation article.

Question: It's been more than 24 hours since I completed the Rev Up to Recert: Bonus program but I have not received my CE credits automatically. What should I do?

Answer: After completing the entire "Managing Cisco Network Operating Systems | CNIOS" Learning Path and/or "Automate AI Solutions on Cisco Infrastructure | DCAIAA" Learning Path on Cisco U., the earned CE credits will automatically be applied towards the candidate's active certification record in the Certification Tracking System (CSCO) within

24 hours after completion. To verify if the credits have been awarded, you can log in to the CE portal and track your recertification progress through the Certification Tracking System, or CCIE portal.

However, if you do not automatically receive your CE credits after the 24 hour period, please visit the CE portal to submit a claim manually using the steps below:

Note: If you need the credits for both learning paths, you'll need to submit a separate claim for each one using the same process.

1. Ensure the Cisco.com account ID used for Cisco U. is mapped to your active certification record in the Certification Tracking System. *(Note: If it is not mapped, and you need assistance to do so, please open a support case.)*

2. Log in to the CE portal with the Cisco.com account used for Cisco U. *(Note: upon logging in you will be prompted to accept the user agreement if you've not already done so).*

3. Navigate to the 'Submit Items' tab and enter the following details:

- Item Name: Managing Cisco Network Operating Systems | CNIOS or Automate AI Solutions on Cisco Infrastructure | DCAIAA

- Item Type: Cisco U Learning Path

- Provider: Cisco U

- Start date and completion date

Please allow 5-10 business days for manual claim submissions to be reviewed.

Question: I completed the Rev Up to Recert: Bonus program using a different account from one that is associated with my active certifications, do I have to start all over?

Answer: No, you will not have to start over. However, you will still need to map your Cisco.com account ID (CCO) to your active certification record in the Certification Tracking System (CSCO). Once your account is mapped, please visit the CE portal to submit a claim manually using the steps below:

Note: If you need the credits for both learning paths, you'll need to submit a separate claim for each one using the same process.

1. Ensure the Cisco.com account ID used for Cisco U. is mapped to your active certification record in the Certification Tracking System. *(Note: If it is not mapped, and you need assistance to do so, please open a support case.)*

2. Log in to the [CE portal](#) with the Cisco.com account used for Cisco U. *(Note: upon logging in you will be prompted to accept the user agreement if you've not already done so).*

3. Navigate to the 'Submit Items' tab and enter the following details:

- Item Name: Managing Cisco Network Operating Systems | CNIOS or Automate AI Solutions on Cisco Infrastructure | DCAIAA

- Item Type: Cisco U Learning Path

- Provider: Cisco U

- Start date and completion date

Please allow 5-10 business days for manual claim submissions to be reviewed.

Question: My certification/s is/are about to expire within a week, is there any way to expedite my CE credit claim request for Rev Up to Recert: Bonus?

Answer: Requesting an escalation will not be necessary. If you complete the program before your certification expires, BUT your claim is submitted or validated after the expiration date, the CE credits will still be valid for recertification. Any pending CE credits at the time of expiration will be retroactively applied towards recertification based on the activity completion date, provided that your claim is approved.

Question: Why was my CE credit claim denied for Rev Up to Recert: Bonus?

Answer:

- The email address/CCO ID DOES NOT MATCH the email address/CCO ID used to complete the challenge.

- The Rev Up to Recert program is incomplete. Please double-check the "Managing Cisco Network Operating Systems | CNIOS" Learning Path and/or the "Automate AI Solutions on Cisco Infrastructure | DCAIAA" Learning Path to ensure that you received a status of "100% Complete" and scored 80% or higher on all post-assessments.

Question: Who do I contact for support if I experience problems with Rev Up to Recert: AI?

Answer: For community support, please open a thread on the Rev Up to Recert Community.

Alternatively, if you are experiencing an issue that is specific to the "Managing Cisco Network Operating Systems | CNIOS" Learning Path and/or the "Automate AI Solutions on Cisco Infrastructure | DCAIAA" Learning Path within Cisco U. (e.g. progress update issues, content issues, etc.), you can open a support request with the Cisco U. Support team for assistance.

Question: Are the Rev Up to Recert: Bonus program dates and deadlines specifically linked to my actual Cisco certification expiration dates?

Answer: No, the dates and deadlines of the Rev Up to Recert program are completely independent of any candidate's actual Cisco certification expiration dates. It is the responsibility of each candidate to monitor their certification expiration dates through their Certification Tracking System profile and ensure they fulfill the recertification requirements on or before their certification expiration date.

For more information about the recertification policies, please visit the Cisco Recertification Policy page.

For more information about recertification via CE credits, please visit the Cisco Continuing Education program page.

Question: My Cisco Certification is already expired. Am I eligible to participate in the Rev Up to Recert: Bonus program in order to earn CE credits and renew my expired certification?

Answer: You must hold an active Cisco certification to be eligible to earn the associated CE Credits, however the learning paths will be open and available to all. To ensure that the CE credits can be applicable for recertification, candidates **must** successfully complete the program by or before their certification expiration date.

However, if you complete the program before your certification expires, BUT your claim is submitted or validated after the expiration date, the CE credits will still be valid for recertification. Any pending CE credits at the time of expiration will be retroactively applied towards recertification based on the activity completion date, provided that your claim is approved.

Question: I don't see my Cisco Certification digital badges from Credly on my Cisco Learning Network community profile. Will this have a negative impact on my participation in the Rev Up to Recert program?

Answer: No, the Cisco Certification digital badges are for display purposes only. If your digital badges are not displayed on your profile, it will not have any impact at all on your participation in the Rev Up to Recert program or your free CE credits.

Question: Are there any other or upcoming Rev Up to Recert programs I can participate in?

Answer: Yes, more opportunities to come. Please stay tuned!